aetna

Step-by-Step Provider Search Instructions:
Find a Doctor or Facility

State of Delaware

1) Visit Aetna's provider search website (www.myaetnanetwork.com). Note: This link is located on the SBO website.

2) Enter your home location using a zip code, city, county, or state and set your preferred distance using the slider. Then click **Search**.

3) Select your plan (**HMO** or **Aetna CDH Gold Plan)** and click **Continue.**

Select a Plan to find providers in 19901 (Dover, DE) Change location »

If you are an Aetna member, you may find your plan name on your member ID Card or in your Enrollment Documents

Continue

Why is choosing a plan so important?

- **Pay less** if you use a provider that accepts the plan

- **Find the highest level of coverage** from a provider under the plan

- **Confirm** doctors are accepting the plan

Select a Plan

🔍

Enter plan name to narrow list below, e.g. Managed Choice

Medical Plans −

◯ HMO

Select your plan type →

◯ Aetna CDH Gold Plan

Continue

Click Continue

3

4) Enter the **Provider Category** (i.e., Primary Care Physician (PCP)), **Doctor's name or Facility** in the search box <u>or</u> choose from Provider Type or Common Procedures & Conditions in the category section listed under the search box.

Note:
- *Always choose from the recommended terms from the drop down box to locate participating providers. The online directory will focus your search on that term to provide the most accurate response.*

- *When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.*

5) View your search results.

Note: *For the Aetna HMO Plan, the* **Primary Office #** *found under your chosen provider is the Primary Care Provider's/Physician's ID Number.* **Primary Office # will not display for provider locations that are located at hospitals or urgent care facilities.**

6) Select the Doctor's name to access Contact Information, Office Detail, Education, Plan & Network Information, Hospital Affiliations and Provider Reviews/Ratings.

Provider/Facility Information	Distance	Plan Information	Ratings
Mackel, Melissa Ashley, MD » ✓ In Network Primary Care ID: 447944 📍 655 Bay Road Suite F1 Dover, DE 19901 📞 (302) 730-4366 Specialties: Family Practice ☐ Add to compare Report Incorrect Information »	0.75 miles	See Accepted Plans	☆☆☆☆☆ 0 rating(s) »
Rogan, Sarah Elizabeth, PA-C » ✓ In Network 📍 655 Bay Road Suite F1 Dover, DE 19901 📞 (302) 730-4366 Specialties: Physician Assistant ☐ Add to compare Report Incorrect Information »	0.75 miles	Selection of the Mid-level Practitioner as a Primary Care Provider is not permitted See Accepted Plans	☆☆☆☆☆ 0 rating(s) »

Click on the Doctor's name

6

7) Select **Office Information** to see if the Doctor is accepting new patients. Be sure to call the provider's office to confirm.